



Teningen, December 2018

## **WARNING OF SUSPICIOUS AND FRAUDULENT E-MAILS**

Currently, a lot of fake e-mails with attached invoice documents that may contain a Trojan are circulating. These mails pretend to be from the company FRAKO.

Unfortunately, we cannot do anything against this, as these mails are not sent from our servers. These mails are a general problem.

Please note that we send invoices, offers etc. only in pdf format!

### **About the background:**

The sender addresses of these e-mails can, at first glance, correspond to the address of our company. In general, this is because the displayed name of the e-mail address does not have to match the actual address. Therefore it can easily be forged. You may already know this topic of fake e-mails from other large telecommunications companies or mail order companies. It does not mean that these e-mails were sent via the servers of FRAKO or that we have a security problem.

### **What to do if you receive suspicious e-mails?**

1. In any case do not comply with the requests in this letter
2. Do not open attachments
3. Check the email address of the sender
4. Get in touch with your contact persons at FRAKO by using your usual contacts and reconfirm the received e-mail

With best regards,

FRAKO Kondensatoren- und Anlagenbau GmbH